



Our Ref. KCO/CTA

17<sup>th</sup> March 2023



Dear Parents/Carers,

## Re: EduLink One – New Parent App

Over the past few years, we have made use of a number of apps and platforms that have been introduced to support you in monitoring your child's progress, communicating with the school and, most recently, booking parents evenings and after-school activities. We have taken feedback from parents and conducted our own review of the services these apps and platforms provide, and we have chosen to introduce a more comprehensive app called **EduLink One**.

The transition to EduLink One has already begun in school. Initially, parents will be able to view their **child's details, timetable, attendance, behaviour, achievement points and after-school activities**. From today, all messages, notifications and emails will be sent to parents through EduLink. Please ensure you turn on notifications for the app to ensure you do not miss any messages. Moving forwards, only urgent whole school messages will be sent by text, all other messages will be sent as push notifications through the app – these will appear as pop-ups on your device.

SIMs Parent App will not cease to run until the 1<sup>st</sup> April, so you will still be able to access all current information, although your child's details are also live on EduLink too.

We will also continue to use SchoolCloud for booking parents evenings for the remainder of this academic year, although from September 2023, parents evening bookings will also move to EduLink.

The intention behind the move to another app, is to make processes easier and more convenient for you, being able to access a multitude of information in one place.

When EduLink One is fully established, the only other service parents will need to make use of is ParentPay.

EduLink One is free to access on any modern web enabled device, either via [www.edulinkone.com](http://www.edulinkone.com) on a web browser on PCs, laptops, tablets and mobile devices or, with the dedicated app on Android or iOS.

You are eligible to access EduLink One if you are a parent/carer with parental responsibility for a student at All Saints Catholic College. If you have more than one child at the school, you will only require one account. You will need the following information to log in:

- **School ID:** You can either use ASCC or HD22JT
- **Username:** You will receive an email with your username details.
- **Password:** You can change your password once you have logged in.



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Log in details will be sent to the email address you have already provided to school.

The invitation email will be sent from **edulink@aschc.com**, please check your junk mail if you have not received it by the end of today, or check on the SIMS Parent App that we have your most up to date email address.

A Parent Guide for using EduLink, along with links to videos, are available on our website, <https://www.aschc.com/edulink-one-parents-guide/>.

If you require any support or advice getting EduLink One setup, please e-mail [edulink@aschc.com](mailto:edulink@aschc.com).

## After-school Activities

Once you have set up your EduLink account, you will be able to start booking your child on to after-school activities again via the 'clubs' section.

Please note, unfortunately, we were unable to transfer bookings for after-school and Year 11 Easter revision sessions. We apologise for any inconvenience this causes parents, but hope you will support both your child and the school in rebooking these sessions. Students will not be able to attend sessions where they have not already been pre-booked.

We hope you find this new system more convenient and easier to navigate.

Thank you for your feedback, which has led to this change.

Yours sincerely

**Karen Colligan**  
Principal

